

WHAT DOES THE LGHIP/ LGHIB MEAN TO YOU?

DAVID HILYER, CEO

I'm curious. When someone asks you about the Local Government Health Insurance Plan or the Local Government Health Insurance Board, what comes to mind?

Do you think of longevity?

The Plan was created in 1993 at the request of cities and counties in Alabama who were incurring double digit rate increases year over year.

Do you think of how the Plan feels small, but is large enough to handle the health insurance needs of your employees?

While we may have started small, our growth has been consistent over its 30-year life and created a large risk pool, allowing its member units the ability to absorb uncertainties, such as COVID-19, and continue to be able to provide exceptional health insurance coverage without huge rate increases.

Do you think of the wellness-based programs the Plan has added throughout the years?

These programs (Teladoc, Virta, WondrHealth, and our wellness screenings) have increased our benefits, made our members healthier and continue to make the Plan an affordable benefit to member units.

If you find any of these statements to be true, it's safe to say that you know us pretty well, but we still strive to be so MUCH more. It is my desire that



when you think of the Plan and the Board, you also think about our team here at the LGHIB- your partners in this healthcare journey. We are a team of individuals that truly believe in the LGHIB's mission:

To provide a best-in-class, affordable healthcare program that is effectively communicated to our member units and the members we serve, offering excellent benefits, financial soundness, and innovative approaches to improving the health and well-being of our members.



continued →

THE
LOCAL
PUTS
THE

SUMMER 2023



334.851.6802
www.lghip.org

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The entire LGHIB team deeply cares about each and every member we serve. It is our goal that individuals have the best health insurance coverage in the industry that improves the health and well-being of our members and which employer units can use to attract and retain top talent at an affordable price. Along with that, it is our goal to provide white glove customer service that will help our individual members and member units understand and access those benefits.

So, when you think of us, we hope you think of these things!

NEW AND IMPROVED!

NEW LOGO, SAME US!

The LGHIB is proud to reveal a new look to our program. Throughout our 30 years, we have strived to promote innovative programs to help our members become healthier, offering free wellness screening programs, Teladoc telehealth services, Virta to reverse type 2 diabetes and more. We are truly a health plan that cares about the overall wellness of our members. Moving forward, we are making some changes to our look and feel, but never our core values and mission.

We want to introduce you to the new us: Local Gov Health + Wellness.

We will continue to provide you and your employees with exceptional service, innovative programs and excellence in everything we do!

You'll soon notice this new logo on everything related to our plan, but regardless of any changes to the look and feel, we will continue to provide you with the same, if not better, service and level of excellence you're used to!



NEW MAILING ADDRESS

We've moved! Please update your records to include our new mailing address.

P.O. Box 304901, Montgomery, AL 36130

NEW PHONE NUMBER

Reminder: we have a new phone number. When you're ready to chat with one of our team members, please call (334) 851-6802, or you can always call the toll-free number, 1-866-836-9137.

FOR YOUR CONVENIENCE, YOU MAY CONTACT EACH DEPARTMENT BY EMAIL.

Enrollments: enrollments@lghip.org; Accounting: accounting@lghip.org; Wellness: wellness@lghip.org; Communications: mwalden@lghip.org

A FOCUS ON THE FUTURE – **BENEFIT SYSTEM UPDATE**

In the previous edition of the Local Pulse, we introduced you to the transition to an online-based enrollments platform. We'd like to provide a little glimpse into what to expect from this new program.

- A user-friendly platform that will allow unit administrators and subscribers to access and manage all benefit options.
 - Why is this cool? This will empower employees

and reduce manual data entry for the unit administrators.

- Effortless management of new hires and life events
 - How is this better? This will allow a streamlined management of support documentation. Proof of births, marriages and more can be easily uploaded through the mobile app or the desktop program.

- Streamlined billing and invoice processing
 - This feature will provide you with more details and employees' enrollment information, which will allow a more transparent invoice.

We will continue to provide updates on this project and look forward to launching it in 2024!

SAVE THE DATE – **2023 BENEFIT ADMINISTRATORS CONFERENCES**

Be sure to join the party this year for our annual Benefit Administrators Conferences. Along with riveting speakers and enough information to last a full year, we are celebrating our 30th anniversary of providing health insurance benefits! More information will be sent to your unit soon.

DATES TO JOIN US:

October 4
Wetumpka Civic Center
Wetumpka, AL

October 11
Ingalls Harbor Pavilion,
Decatur, AL

October 19
Spanish Fort Community
Center, Spanish Fort, AL

ONLINE CANCELLATION PROGRAM

The LGHIB is excited to announce our newest capability through [my.lghip](#): online cancellations! Paper cancellation forms are no longer required! When you cancel your termed employees using our online cancellation system, we are able to process the termination within one business day, making this task easier and more efficient for you.

Currently, we will only allow this feature to be used for voluntary and involuntary terminations and deaths for subscribers. Neither individual dependents nor retirees can be cancelled through the new online cancellation feature on [my.lghip](#). For full instructions, please click on this [user guide](#).

FILL YOUR SUMMER WITH FUN, NOT DIABETES CONCERNS!

BBQs, picnics, and parties—these events can be stressful if you struggle with weight or high blood sugar. The good news—you can lower both over time by focusing on what to eat, not how much.

Learn how Virta Health flips some of summer's favorite recipes to make them healthier for people living with diabetes concerns. Get your free guide today

Visit [here](#) to request the e-cookbook.



Flip your summer recipes

9 summer recipe swaps for those with high blood sugar and weight concerns



Recipes are for informational and educational purposes only and are not intended to be a substitute for professional medical advice. Always consult a healthcare provider before making dietary changes.

GOING ACH IS THE PREFERRED WAY!

Effective in 2020, units who were delinquent on two or more premium payments in a two-year period would be placed in the standard rate category for two years. During the most recent Board meeting on June 21, 2023, the Board approved a policy change to allow units

who were in the preferred rate category, but were moved to the standard rate solely on the basis of being late on two or more premium payments in a two-year period, to first enroll in ACH to remain eligible in the preferred rate category. As long as payments are made and the

other requirements are met, the unit will remain in the preferred rate category.

Not yet enrolled in ACH?
It's the easiest way to pay!
Complete this form and send it to the Accounting Department (accounting@lghip.org) with a copy of a voided check.